



# BWRDD DIOGELU CANOLBARTH A GORLLEWIN CYMRU CYSUR & CWMPAS THE MID & WEST WALES SAFEGUARDING BOARD

## CYNLLUN BLYNYDDOL 2018-19 ANNUAL PLAN



## INTRODUCTION

CYSUR: The Mid & West Wales Safeguarding Children Board and CWMPAS: The Mid & West Wales Safeguarding Adult Board have established and developed a strong collaborative working relationship in the preceding two years. This along with the desire and commitment to move towards a more integrated all age safeguarding people agenda has enabled both CYSUR and CWMPAS to publish one overarching strategic plan for 2018-19, encompassing a number of jointly identified and agreed strategic outcomes and priority objectives.

Therefore, it gives us great pleasure to jointly publish the Mid & West Wales Safeguarding Board's second annual strategic plan for 2018-19. We are privileged as Chairs of the CYSUR and CWMPAS Boards to continue to serve the citizens and diverse communities of the Mid & West Wales regions of Pembrokeshire, Carmarthenshire, Ceredigion and Powys in leading and fulfilling the Board objectives as stated in Part 7 of the Social Services and Well-being Act (Wales) 2014 to protect and prevent children and adults in the region from experiencing abuse and neglect and other kinds of harm.

The Board's identified strategic outcomes will enable its members and partner agencies to fulfil their statutory responsibilities and build upon excellent progress the CYSUR and CWMPAS Boards have made throughout 2017-18, within the context of strong partnership and multi-agency working.

Promoting the Wellbeing of the people of Mid & West Wales enabling them to achieve better outcomes remains central to the Board's work.



**Jake Morgan (CYSUR Chair)**  
Director of Community Services  
Carmarthenshire County Council



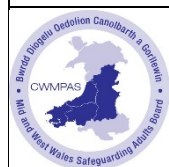
**Jonathan Griffiths (CWMPAS Chair)**  
Director of Social Care  
Pembrokeshire County Council



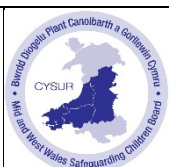
## OUR VISION

The vision of the Mid & West Wales Safeguarding Board is that all people in the region live their lives free from violence, abuse, neglect and exploitation and their rights are protected. All safeguarding work is sensitive to and firmly rooted in respect for differences in race, ethnicity, culture, ability, faith and sexual orientation. Engaging with and being responsive to the needs of all stakeholders, including children, young people, adults at risk, their families, carers, service providers and the wider community, is essential to promote the Board's vision.

## Mid & West Wales Safeguarding Executive Board Membership



**CWMPAS**  
**(Safeguarding Adults Board)**



**CYSUR**  
**(Safeguarding Children Board)**

<p><b>Jonathan Griffiths (Chair)</b> Director of Social Care &amp; Leisure, Pembrokeshire County Council</p>	<p><b>Jake Morgan (Chair)</b> Director of Community Services, Carmarthenshire County Council</p>
<p><b>Anthony Griffiths (Vice-Chair)</b> Det Superintendent, Dyfed Powys Police</p>	<p><b>Sian Passey (Vice-Chair)</b> Assistant Director Nursing Assurance and Safeguarding Corporate Nursing, Hywel Dda University Health Board</p>
<p><b>Jake Morgan</b> Director of Community Services, Carmarthenshire County Council</p>	<p><b>Jonathan Griffiths</b> Director of Social Care &amp; Leisure, Pembrokeshire County Council</p>
<p><b>Sue Darnbrook</b> Strategic Director: Care, Protection and Lifestyle, Ceredigion County Council</p>	<p><b>Sue Darnbrook</b> Strategic Director: Care, Protection and Lifestyle, Ceredigion County Council</p>
<p><b>Phil Evans</b> Interim Director of Social Services, Powys County Council</p>	<p><b>Phil Evans</b> Interim Director of Social Services, Powys County Council</p>
<p><b>Sian Passey</b> Assistant Director Nursing Assurance and Safeguarding Corporate Nursing, Hywel Dda University Health Board</p>	<p><b>Anthony Griffiths</b> Det Superintendent, Dyfed Powys Police</p>
<p><b>Avril Bracey</b> Head of Mental Health, Learning Disabilities &amp; Adult Safeguarding, Carmarthenshire County Council</p>	<p><b>Stefan Smith</b> Head of Children's Services, Carmarthenshire County Council</p>
<p><b>Carys James</b> Head of Adult &amp; Commissioned Services, Ceredigion County Council</p>	<p><b>Elfed Hopkins</b> Head of Families &amp; Children Services, Ceredigion County Council</p>
<p><b>Jason Bennett</b> Head of Adult Services, Pembrokeshire County Council</p>	<p><b>Anthony Maynard</b> Head of Children's Services, Pembrokeshire County Council</p>
<p><b>Louise Barry</b> Head of Adult Services, Powys County Council</p>	<p><b>David Johnston</b> Interim Head of Children's Services, Powys County Council</p>
<p><b>Christine Harley</b> Assistant Chief Executive, National Probation Service</p>	<p><b>Christine Harley</b> Assistant Chief Executive, National Probation Service</p>
<p><b>Deanne Martin</b> Assistant Chief Executive, Wales Community Rehabilitation Company</p>	<p><b>Deanne Martin</b> Assistant Chief Executive, Wales Community Rehabilitation Company</p>
<p><b>Mandy Rayani</b> Director of Nursing, Quality &amp; Patient Experience, Hywel Dda University Health Board</p>	<p><b>Mandy Rayani</b> Director of Nursing, Quality &amp; Patient Experience, Hywel Dda University Health Board</p>

<b>Rhiannon Beaumont-Wood</b> Director of Nursing, Powys Teaching Health Board	<b>Rhiannon Beaumont-Wood</b> Director of Nursing, Powys Teaching Health Board
<b>Nicola Edwards</b> Head of Safeguarding Adults & Children (Named Nurse), Hywel Dda University Health Board	<b>Nicola Edwards</b> Head of Safeguarding Adults & Children (Named Nurse), Hywel Dda University Health Board
<b>Sonia Mason</b> Assistant Director of Safeguarding (Named Nurse), Powys Teaching Health Board	<b>Sonia Mason</b> Assistant Director of Safeguarding (Named Nurse), Powys Teaching Health Board
<b>Karen Toohey</b> Designated Nurse, National Safeguarding Team (NHS Wales), Public Health Wales	<b>Karen Toohey</b> Designated Nurse, National Safeguarding Team (NHS Wales), Public Health Wales
<b>Nikki Harvey</b> Head of Safeguarding, Welsh Ambulance Services NHS Trust	<b>Nikki Harvey</b> Head of Safeguarding, Welsh Ambulance Services NHS Trust
<b>Hazel Lloyd-Lubran</b> Regional Third Sector representative, Ceredigion Association of Voluntary Organisations (CAVO)	<b>Hazel Lloyd-Lubran</b> Regional Third Sector representative, Ceredigion Association of Voluntary Organisations (CAVO)
<b>Chris Harrison</b> Regional representative for Heads of Commissioning	<b>Steve Davis</b> Regional representative of Youth Justice Managers
	<b>Kate Evan-Hughes</b> Regional representative of Directors of Education
	<b>Dr Ingrid Prosser</b> Named Doctor, Child Protection, PTHB
	<b>Dr Velupillai Vipulendran</b> Named Doctor, Child Protection, HDUHB

### **Mid & West Wales Safeguarding Board Business Unit**

<b>Julie Breckon</b> Business Manager
<b>Wendy Butcher</b> Business Coordinator
<b>Elizabeth Thomas</b> Business Support

## IDENTIFIED STRATEGIC PRIORITY OUTCOMES FOR 2018-19

1. **Better Engagement:** To demonstrate that the voice of children and adults affected by the work of the Board is central to our work and that the views of children, young people, adults at risk, their families and frontline practitioners inform practice and shape services
2. **Systematic Learning:** To continually develop and improve the way we work so that outcomes for children, young people and adults at risk improve
3. **Increased Knowledge and Skills:** To be assured that we know the people who are most at risk in our region and effectively safeguard them
4. **Strong Leadership, Influence and Challenge:** To provide robust strategic leadership and effective challenge across the partnership and influence the national agenda in relation to Mid & West Wales safeguarding priorities

How we intend to achieve these outcomes and the summary of improvements we propose to make to enable us to fulfil our objectives is listed in our Business Plan below.

**1. Better Engagement: To demonstrate that the voice of children and adults affected by the work of the Board is central to our work and that the views of children, young people, adults at risk, their families and frontline practitioners inform practices and shape services**

Our outcome objectives:	What improvements we need to make to fulfil our objectives:	How we will measure success:
<p>1.1 The Board is proactive in consulting and engaging with service users and community groups regarding their experiences of safeguarding practice</p>	<ul style="list-style-type: none"> <li>• Prioritise engagement and consultation with services users with mental health and learning difficulties, adult survivors of domestic abuse (VAWDASV) and vulnerable older people</li> <li>• Ensure the voice of service users and community groups is heard and informs safeguarding practice</li> <li>• Consult with and seek advice from the CADW Junior Safeguarding Board (JSB) on effective ways to engage with adult service users</li> </ul>	<ul style="list-style-type: none"> <li>• Regional engagement and participation programme with service users developed</li> <li>• Participation and Engagement is a key regional theme for National Safeguarding Week 2018</li> <li>• Consultation process involving service user input established</li> </ul>
<p>1.2 The relationship between the Senior Executive Board and the Junior CADW Board is fortified and communication lines are strengthened</p>	<ul style="list-style-type: none"> <li>• Ensure the ongoing work of the CADW JSB is more focused via the development of a targeted work plan which affects the Senior Board's strategic priorities</li> <li>• Improve communication between the CADW JSB and local safeguarding junior groups to ensure improved coordination and alignment of work streams and projects</li> </ul>	<ul style="list-style-type: none"> <li>• Targeted work plan developed by the CADW JSB is aligned to the Senior Board's strategic priorities</li> <li>• CADW JSB actively engaged in National Safeguarding Week</li> <li>• Board's social media presence maximises opportunities to communicate and promote the work of CADW JSB to young people</li> </ul>
<p>1.3 Members of the public, community groups and front line practitioners are better aware of the Board and its functions</p>	<ul style="list-style-type: none"> <li>• Improve communication pathways to facilitate dissemination of safeguarding information with the Local Authority and partner agency communication teams</li> <li>• Develop a Regional Safeguarding Board newsletter to be published at regular intervals to promote work of the Board</li> <li>• Develop literature and information to raise awareness of the Board and its work</li> </ul>	<ul style="list-style-type: none"> <li>• Wide promotion of Board information, events and activities within internal staff communication networks</li> <li>• Board newsletter published</li> <li>• Literature about the Board developed</li> <li>• Board's online and social media presence maximises opportunities to communicate safeguarding issues to the general public</li> </ul>



1.4 Relationships with other national and regional forums or partnerships are strengthened	<ul style="list-style-type: none"> <li>• Improve interface between the Regional Safeguarding Board (RSB) and the Regional Partnership Board (RPB) and Public Service Boards (PSBs)</li> </ul>	<ul style="list-style-type: none"> <li>• Regular communication between RSB and RPB</li> <li>• Communication links between RSB and PSBs established</li> <li>• All regional annual strategic plans reviewed to identify areas of collaboration</li> <li>• Board participation in NISB work/events</li> <li>• Better awareness of Modern Day Slavery across the region</li> </ul>
	<ul style="list-style-type: none"> <li>• Identify any opportunities for collaborative and joint working with other forums or partnerships</li> </ul>	
	<ul style="list-style-type: none"> <li>• Continue to strengthen the relationship with the National Independent Safeguarding Board (NISB) and support ongoing work in the national safeguarding agenda</li> </ul>	
	<ul style="list-style-type: none"> <li>• Improve engagement with regional Modern Day Slavery forums and raise awareness of how to identify this vulnerable group within the region</li> </ul>	

## 2. Systematic Learning: To continually develop and improve the way we work so that outcomes for children, young people and adults at risk improve

Our outcome objectives	What improvements we need to make to fulfil our objectives:	How we will measure success:
2.1 Identified lessons from completed Practice Reviews are understood and widely disseminated	<ul style="list-style-type: none"> <li>Strengthen how Practice Reviews are undertaken and Practice Review Panels are managed consistently within the region</li> <li>Improve the process for dissemination of lessons learned to front line practitioners and managers</li> </ul>	<ul style="list-style-type: none"> <li>Practitioner and manager briefings are utilised to consider lessons from Practice Reviews</li> <li>Lessons from Regional and National Practice Reviews are disseminated and shared</li> <li>Regional literature to strengthen the Practice Review process is available</li> </ul>
2.2 A culture of continuous learning is embedded across the region	<ul style="list-style-type: none"> <li>Implement the regional Multi-Agency Professional Forum (MAPF) framework and process</li> <li>Identify opportunities for shared and joint learning through better alignment of the Practice Review and Domestic Homicide Review (DHR) processes</li> <li>Share and disseminate the learning outcomes of audits undertaken as part of Board audit programme to frontline practitioners</li> </ul>	<ul style="list-style-type: none"> <li>A Regional MAPF Forum drives, oversees and monitors MAPFs across the region</li> <li>A regional Practice Review/DHR interface process identifies shared and joint learning opportunities</li> <li>Learning outcomes of regional and locally undertaken audits are shared with frontline practitioners across the region</li> </ul>
2.3 A regional training strategy with long term plans to improve learning opportunities for safeguarding	<ul style="list-style-type: none"> <li>Identify opportunities improve multi-agency and shared learning across the region</li> <li>Explore collaborative projects to improve future safeguarding training across the region</li> </ul>	<ul style="list-style-type: none"> <li>Regional 5 year Training Strategy is launched</li> </ul>
2.4 Regional Quality Assurance & Performance Reporting (QA&PR) Framework provides a robust regional multi-agency data set	<ul style="list-style-type: none"> <li>Review local interpretation of regional data sets to identify inconsistencies in collection and clarify to ensure regional alignment</li> <li>Further develop the regional Quality Assurance &amp; Performance Reporting Framework to include multi-agency information</li> <li>Improve analysis and presentation of data to better focus on outcomes</li> </ul>	<ul style="list-style-type: none"> <li>Data is consistently collected allowing effective regional comparison</li> <li>Regional QA&amp;PR Framework reflects the wider partnership</li> <li>Meaningful regional data identifies risk areas and informs practice improvement</li> </ul>



### 3. Increased Knowledge and skills: To be assured that we know the people who are most at risk in our region and effectively safeguard them

Our outcome objectives:	What improvements we need to make to fulfil our objectives:	How we will measure success:
3.1 We are aware of our regional safeguarding workforce's strengths, vulnerabilities and sustainability	<ul style="list-style-type: none"> <li>• Undertake a regional 'deep dive' audit exercise in relation to workforce development and sustainability across the four Local Authority's safeguarding services and teams</li> <li>• Review regional Quality Assurance &amp; Performance Reporting Framework to better indicate vulnerabilities within safeguarding services and staff groups</li> </ul>	<ul style="list-style-type: none"> <li>• We know more about our regional safeguarding workforce</li> <li>• Workforce vulnerabilities are highlighted as part of the QA&amp;PR Framework</li> </ul>
3.2 Research undertaken by Cardiff University / CASCADE into probable suicides informs regional suicide and self-harm prevention work	<ul style="list-style-type: none"> <li>• Consider recommendations highlighted by the research undertaken by Cardiff University / CASCADE into probable suicides to identify outcomes to be taken forward by the Board</li> <li>• Align any identified outcomes from the research with the existing Mid &amp; West Wales Suicide and Self-Harm Strategy</li> <li>• Improve referral pathways and signposting to wider support services for those at risk of suicide</li> <li>• Raise awareness of risk factors associated with suicide and self-harm</li> <li>• Improve communication and collaboration between transition services in response to probable suicides for young adults</li> <li>• Review training provision across the region to be assured relevant staff have access to specialist suicide prevention training, where needed</li> </ul>	<ul style="list-style-type: none"> <li>• Clear guidance in regard to referral pathways and signposting so those at risk of suicide have timely access to help and support</li> <li>• Frontline practitioners are better aware of risk factors associated with suicide and self-harm</li> <li>• Specialist suicide prevention training is available to relevant staff across partner agencies</li> <li>• Probable suicides in young adults are managed seamlessly between transition services</li> </ul>
3.3 Survivors of Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) are better supported	<ul style="list-style-type: none"> <li>• Develop and publish a regional VAWDASV Strategy and overarching Strategic Delivery Plan</li> </ul>	<ul style="list-style-type: none"> <li>• VAWDASV Strategy and Strategic Delivery Plan provide consistent regional guidance</li> <li>• All professionals have the appropriate awareness and knowledge of VAWDASV</li> <li>• Specialist support is available to children, survivors and perpetrators of VAWDASV</li> </ul>

<p>3.4 Children, Young People and Adults at Risk are identified and better protected by awareness raising, consistently managed processes and robust regional oversight of commissioned services</p>	<ul style="list-style-type: none"> <li>• Improve awareness across multi-agency partnerships of the Adult Practice Review (APR) guidance and referral process</li> <li>• Improve consistency across multi-agency partnerships in the application of adult safeguarding thresholds</li> <li>• Improve regional oversight and monitoring of provider performance and commissioned services</li> <li>• Work in collaboration to identify inconsistencies, good practice and ways to improve regional Deprivation of Liberty Safeguards (DoLS) processes</li> <li>• Undertake thematic regional audits on Sec 47 enquiries and investigations, and Mental Capacity</li> <li>• Improve engagement with regional Modern Day Slavery forums and raise awareness of how to identify this vulnerable group within the region</li> </ul>	<ul style="list-style-type: none"> <li>• Frontline practitioners better understand the APR process and APR referral thresholds</li> <li>• Regional adult safeguarding threshold guidance is applied across the region</li> <li>• A regional policy on Escalating Concerns gives robust oversight and monitoring of provider performance and commissioned services</li> <li>• Opportunities for regional collaboration are exploited to improve DoLS practice</li> <li>• Thematic audits on Sec 47 enquiries and Mental Capacity highlight inconsistencies in regional decision making thresholds</li> </ul>
<p>3.5 Policies &amp; Procedures to better protect identified vulnerable groups are developed, disseminated and embedded in regional practice</p>	<ul style="list-style-type: none"> <li>• Work collaboratively to remove barriers and improve information sharing between Board partners</li> <li>• Improve the process for raising awareness and disseminating new policies and procedures to frontline practitioners across the regional partnership</li> <li>• Develop policies and procedures to better protect identified vulnerable groups</li> <li>• Review the Gwella early intervention project for children who are vulnerable to Child Sexual Exploitation (CSE) and Sexually Harmful Behaviour</li> <li>• Identify, agree and monitor annual VAWDASV priorities</li> <li>• Review Operation Encompass pilot with the view to regional roll-out</li> </ul>	<ul style="list-style-type: none"> <li>• A Board Information Sharing Protocol provides a legal basis for information sharing between partner agencies</li> <li>• New policies and procedures are disseminated consistently to frontline practitioners across the region</li> <li>• The Board website provides a hub for all new regional policies and procedures</li> <li>• The regional CSE strategy is fully implemented and embedded in practice</li> </ul>

#### 4. **Strong Leadership, Influence and Challenge:** To provide robust strategic leadership and effective challenge across the partnership and influence the national agenda in relation to Mid & West Wales safeguarding priorities

Our outcome objectives:	What improvements we need to make to fulfil our objectives:	How we will measure success:
4.1 Local safeguarding arrangements reflect the all-age approach of the Board	<ul style="list-style-type: none"> <li>Improve the agenda structure of the cross-cutting section of Local Operational Group meetings to ensure joint discussion on relevant all-age safeguarding issues is considered</li> </ul>	<ul style="list-style-type: none"> <li>Local Operational Groups use a joint approach to all-age safeguarding issues</li> </ul>
4.2 The Board has a clear long-term safeguarding vision	<ul style="list-style-type: none"> <li>Develop a 5 year Board strategy to include long term goals and measurable outcomes</li> </ul>	<ul style="list-style-type: none"> <li>A 5 year Board strategy has been developed</li> </ul>
4.3 The Board has effectively exercised their influence in the national strategic safeguarding agenda	<ul style="list-style-type: none"> <li>Continue to work with the NISB and Welsh Government (WG) in relation to the development of a national protocol to safeguard children who are Electively Home Educated</li> </ul>	<ul style="list-style-type: none"> <li>Children who are Electively Home Educated are better safeguarded in Wales</li> <li>Regional views have been considered as part of the National Protection Procedures consultation process</li> </ul>
	<ul style="list-style-type: none"> <li>Continue to engage in the work commissioned to Cardiff and the Vale to rewrite the National Protection Procedures</li> </ul>	
4.4 All Board partners are aware of their responsibility of effective engagement and active challenge	<ul style="list-style-type: none"> <li>Review and consider how to effectively challenge partners who do not actively engage in Board business and/or when professional safeguarding practice is poor</li> </ul>	<ul style="list-style-type: none"> <li>Agencies are held to account when engagement is poor and/or safeguarding practice falls below expected standards</li> <li>Professionals across the regional partnership are aware of how to escalate and resolve professional differences</li> <li>Board demonstrates consistent inter-agency challenge</li> <li>LOGs provide a self-evaluation to evidence robust multi-agency challenge</li> </ul>
	<ul style="list-style-type: none"> <li>Develop a regional policy for the resolution of professional differences between agencies and professionals</li> </ul>	
4.5 Third sector organisations fully participate in Board work	<ul style="list-style-type: none"> <li>Improve participation and engagement of third sector organisations in Board business</li> </ul>	<ul style="list-style-type: none"> <li>Appropriate third sector representation at Executive Board and all Sub Groups</li> </ul>
4.6 The Board has better oversight of regional PRUDiC cases in the region	<ul style="list-style-type: none"> <li>Review, monitor and track Procedural Response to Unexplained Death in Children (PRUDiC) cases and improve alignment with the CPR Process in accordance with revised guidance issued by Public Health Wales in April 2018</li> </ul>	<ul style="list-style-type: none"> <li>Progress of PRUDiC cases is tracked and monitored</li> </ul>

## PROPOSED BOARD EXPENDITURE TO ACHIEVE OUR OBJECTIVES

<b>Local Authorities:</b> <ul style="list-style-type: none"> <li>• Ceredigion 15%</li> <li>• Powys 25%</li> <li>• Carmarthenshire 35%</li> <li>• Pembrokeshire 25%</li> </ul>	60%	<b>Health:</b> <ul style="list-style-type: none"> <li>• Hywel Dda UHB 75%</li> <li>• Powys Teaching HB 25%</li> </ul>	25%	<b>Total:</b> 100%
<b>Police</b>	10%	<b>Probation:</b> <ul style="list-style-type: none"> <li>• NPS 2.5%</li> <li>• CRC 2.5%</li> </ul>	5%	

Proposed Budget 2018-19		Proposed Agency Contributions 2018-19	
Staff Costs and Salaries	94,800	Ceredigion County Council	11,052
		Powys County Council	18,420
IT equipment & software	1,000	Carmarthenshire County Council	25,788
Office, admin & recruitment costs	2,000	Pembrokeshire County Council	18,420
Travel, venues & communication	4,000	Dyfed Powys Police	12,280
Publicity, promotion & translations	1,000	Wales Probation Service	3,070
Commissioning of research, independently commissioned projects and external delivery of bespoke regional training	20,000	Community Rehabilitation Service	3,070
		Hywel Dda Health Board	23,025
		Powys Teaching Health Board	7,675
		Public Health Wales	0
<b>TOTAL</b>	<b>122,800</b>	<b>TOTAL</b>	<b>122,800</b>

### HOW WE PROPOSE TO COLLABORATE WITH OTHER PERSONS OR BODIES.

The Mid & West Wales Safeguarding Board will continue to work collaboratively and in partnership with all other Safeguarding Boards in Wales via attendance at regular Business Manager and Business Coordinator meetings facilitated by Welsh Government. This includes regular sharing of information and good practice regarding practice reviews, national coordination of National Safeguarding Week themes and communication; and other ad-hoc/bespoke events that are arranged externally.

The Board will continue to work and engage closely with the National Independent Safeguarding Board (NISB) and support its national work in relation to children who are Electively Home Educated and in relation to the interface between Practice Reviews and Domestic Homicide Reviews.

It will continue to liaise and work with the WG on any issues of national importance and engage in the work commissioned to Cardiff and the Vale Safeguarding Board to rewrite the National Protection Procedures.

In the coming year the Board has committed to strengthen its relationship with third sector organisations with a particular emphasis on engaging with specialist domestic abuse services and organisations to promote and support the VAWDASV agenda.

The Board will seek to strengthen and review how it engages with wider regional forums and partnerships including the regional Partnership Boards and Local Authority Public Service Boards

## **HOW WE GIVE PEOPLE WHO ARE AFFECTED BY THE BOARD'S WORK THE OPPORTUNITY TO PARTICIPATE**

The CYSUR Board commissioned Tros Gynal Independent Advocacy Service to facilitate its CADW Regional Junior Safeguarding Board (RJSB). The membership is made up of children and young people from across the four counties. The group meets four times a year which includes an annual residential event. The group will continue to provide advice and information to the Executive Board in the coming year on a variety of safeguarding issues that are important and relevant to young people.

As well as the regional CADW Board, each of the four local counties, Pembrokeshire, Carmarthenshire, Ceredigion and Powys, has their own Local Junior Safeguarding Groups and arrangements. These are closely aligned to three out of four of the Local Operational Groups (LOGs) where junior members attend and provide information to LOG meetings on local safeguarding issues for young people. This will continue in the coming year as the Board seeks to ensure this ongoing work is more focussed to reflect the Board's strategic priorities and the group reaches a wider more diverse group of children and young people so their views and experiences are adequately represented.

To date opportunities for Adult Service Users to engage in the work of the Board have been limited as this area is less well established. This will be a key focus for the CWMPAS Board in the coming year as outlined in the identified strategic outcomes and priority objectives.

For more information on the Mid & West Wales Safeguarding Board, please go to our website: [www.cysur.wales](http://www.cysur.wales) or [www.cwmpas.wales](http://www.cwmpas.wales)

## HOW TO REPORT A CONCERN

If you suspect a child, young person or adult is at **immediate risk of harm call 999** and speak with the **Police**.

If you would like to report a **non-urgent** incident or have a problem or general query, you can call the Police 24hr non-emergency number on **101**.

If you are concerned about the safety or wellbeing of a child, you have a duty to report it immediately – contact:

### **CARMARTHENSHIRE:**

During Office Hours:

Central Referral Team – Tel: 01554 742322, Fax: 01554 742176

Email: [CRTChildren@carmarthenshire.gov.uk](mailto:CRTChildren@carmarthenshire.gov.uk)

Outside of Office Hours: Careline – Tel: 01558 824283 & 0300 333 2222

### **CEREDIGION:**

During Office Hours: Contact Centre – Tel: 01545 574000, Fax: 01545 574002

E mail: [contact-socservs@ceredigion.gov.uk](mailto:contact-socservs@ceredigion.gov.uk)

Outside of Office Hours: Emergency Duty Team – Tel: 0845 6015392

### **PEMBROKESHIRE:**

During Office Hours: Assessment Team – Tel: 01437 776444

Email: [ccat@pembrokeshire.gov.uk](mailto:ccat@pembrokeshire.gov.uk)

Outside of Office Hours: Emergency Duty Team – Tel: 0300 333 2222

[doctors on call answering service take social services calls for out of hours]

### **POWYS:**

Tel: 01597 827666, Fax: 01597 827553

E mail: [people.direct@powys.gov.uk](mailto:people.direct@powys.gov.uk)

If you are concerned about the safety or wellbeing of an adult, you have a duty to report it immediately – contact:

### **CARMARTHENSHIRE:**

IAA service on 0300 333 2222 by Minicom on: 01554 756741 or by SMS on: 07892 345678 or make a referral through our website [www.carmarthenshire.gov.uk](http://www.carmarthenshire.gov.uk)

Email: [cat@carmarthenshire.gov.uk](mailto:cat@carmarthenshire.gov.uk)

### **CEREDIGION:**

During Office Hours: Contact Centre – Tel: 01545 574000, Fax: 01545 574002

E mail: [contact-socservs@ceredigion.gov.uk](mailto:contact-socservs@ceredigion.gov.uk)

Outside of Office Hours: Emergency Duty Team – Tel: 0845 6015392

### **PEMBROKESHIRE:**

During Office Hours: Duty Team – Tel: 01437 776056

Email: [adult.protection.team@pembrokeshire.gov.uk](mailto:adult.protection.team@pembrokeshire.gov.uk)

Outside of Office Hours: Emergency Duty Team – Tel: 08708 509508

[doctors on call answering service take social services calls for out of hours]

### **POWYS:**

Powys People Direct:

Tel: 01597 827666

Email: [people.direct@powys.gov.uk](mailto:people.direct@powys.gov.uk)