



# **Violence against Women, Domestic Abuse and Sexual Violence Regional Pathway to Support**

**THE MID AND WEST WALES SAFEGUARDING  
BOARD**

**April 2020**

# Mid and West Wales VAWDASV Regional Pathway to Support

This Regional Pathway to Support has been designed in partnership with the VAWDASV Specialist Providers across the region, to assist in assuring consistency and continuation of service availability and accessibility for citizens of the Mid and West Wales region.

This Pathway firstly acknowledges the disruption to service delivery relating to Covid-19, also known as the Coronavirus outbreak. It is intended that this document will set out the clear pathway to VAWDASV support and advice for citizens and professionals living and working within the region.

It is important to acknowledge that all Specialist Service Providers are continuing to operate, albeit with reduced and/or limited resources. The majority of services are being delivered via remote working; however, all agencies will respond to referrals via their normal referral routes.

## Access to Support

In terms of access to support we maintain a consistent route to services via the **Live Fear Free Helpline on 0808 8010800** – This helpline is open to women, men and young people experiencing any form of Domestic Abuse or Sexual violence (DA/SV).

The **Live Fear Free Helpline** will provide immediate advice and guidance before signposting to a local Specialist Support Provider.

## Specialist Service Providers in Mid and West Wales

Local Authority	Provider(s)	Specialism	Contact number	Covered by Live Fear Free Helpline
Regional Service	IDVA Service- Hafan Cymru and Pobl	High Risk Domestic Abuse	Carmarthenshire and Powys- 01267 221194 Pembrokeshire and Ceredigion- 01646 698820.	Yes
Regional Service	New Pathways	Sexual Violence	Ceredigion: 01970 610124  Carmarthenshire: 01267 235464	Yes



			Powys: 01267 226166  SARC Out of Hours (All areas) 07423 437020	
National Service	BAWSO	VAWDASV BAME	0800 731 8147 (24 hr helpline)	
Powys	Montgomery Family Crisis Centre	Domestic Abuse	01686 629114	Yes
	Calan DVS	Domestic Abuse	01874 625146	Yes
Ceredigion	West Wales Domestic Abuse Service	Domestic Abuse	01970 625585 And/or 01239 615385	Yes
Carmarthenshire	Carmarthen DAS	Domestic Abuse	01267238410/234725	Yes
	Threshold DAS	Domestic Abuse	01554 752422	Yes
	Calan DVS	Domestic Abuse	01269 597474	Yes
	Dewis Choice	Domestic Abuse for people aged 60+	Referral via statutory agency e.g. safeguarding, police, health	No
Pembrokeshire	Pobl	Domestic Abuse	01646 698820	Yes
	Hafan Cymru	Domestic Abuse- Refuge Only	0808 80 10 800	Yes

### **Refuge**

Refuge provision and the availability of refuge accommodation will vary depending on the individual circumstances at each refuge at the time and the circumstances of the individual seeking refuge. As in normal circumstances, each request will be considered on a case by case basis, taking into consideration matters such as: current availability, facilities required, personal circumstances and safety of the person(s) seeking accommodation and the circumstances and safety of existing residents and/or their children.



Each Local Authority has specific measures and plans in place, regarding emergency accommodation stock to support the demand for refuge accommodation during this time.

### **MARAC and Daily Discussions**

Where staff have been trained (including staff outside specialist services) they must use the DASH Risk Identification Checklist and MARAC referral form where appropriate as per the usual process.

Dyfed Powys Police (DPP) are revising the daily discussion process in response to decreasing staff capacity within all agencies- Further information on these arrangements will follow shortly.

### **Personal Safety Alarm Provision**

Dyfed Powys Police have a supply of personal alarms and Skyguard alarms available to access. DPP and the Specialist Services have agreed a process for managing these alarms and promptly distributing to individuals who have been identified as requiring them.