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THE MID & WEST WALES SAFEGUARDING ADULTS **BOARD**

CYNLLUN BLYNYDDOL 2017-18 ANNUAL PLAN

























It gives me great pleasure to accept the chair of CWMPAS (the Mid & West Wales Safeguarding Adults Board), and formally introduce this inaugural Annual Plan for 2017/18.

The Annual Plan outlines our safeguarding strategic outcomes with a linked actionplan, and also includes the Executive Board membership and Regional & local subgroups structure, which sit under the Executive Board. The sub-groups remain a vital component for driving forward the multi-agency safeguarding agenda at a regional and local level.

The key legislation for safeguarding, and safeguarding boards, is the Social Services & Wellbeing (Wales) Act. It is important to note that our safeguarding outcomes clearly reflect the requirements under the Act.

I am looking forward to working with our partner agencies and stakeholders over the forthcoming years and am confident that, together, we will deliver on our objectives, helping adults in the region feel safer and free from exploitation.

Jonathan Griffiths (Chair)

Director of Social Care & Leisure Pembrokeshire County Council

INTRODUCTION

Regional Safeguarding Boards function under Part 7 of the Social Services and Wellbeing (Wales) Act 2014. The wellbeing of its citizens is central to current Welsh Government policy and legislation. Within the Social Services and Wellbeing (Wales) Act, the Welsh Government seeks to define and measure the wellbeing of its citizens in a variety of ways. This includes physical and mental health, emotional wellbeing, social and economic wellbeing, education training and recreation as well as how well its citizens are prevented and protected from experiencing abuse, neglect and other kinds of harm. The need to ensure the citizens of Mid and West wales are adequately prevented and protected from experiencing abuse, neglect and other kinds of harm is therefore a core function and responsibility of the Mid and West Wales Safeguarding Board.

The region of Mid and West Wales is unique in that it covers a very large geographical area spanning almost half of the land mass of Wales, which in itself presents challenges within the context of meeting the needs of a wide and diverse mix of communities. The Mid and West Wales Safeguarding board is however very proud of the strong partnership and collaborative working culture it has established across such large regional footprint and is committed in the coming year to strengthen and consolidate the progress made to date to safeguard and protect the most vulnerable members of our communities.

The Mid and West Wales Safeguarding Board serves the communities of Pembrokeshire, Carmarthenshire, Ceredigion and Powys, working together collaboratively and in partnership within a multi-agency setting. The Board aims to raise awareness of safeguarding issues with members of the public and provide support, advice and guidance to professionals working in our local communities who deliver a range of voluntary and statutory services. This includes people who give their time voluntarily, in places like youth clubs, community centres and sports clubs as well as professionals such as nurses, health visitors, teachers, police officers, social workers and probation officers.

Mid and West Wales is covered by two sister Safeguarding Boards:

- CWMPAS [Collaborative Working & Maintaining Partnership in Adult Safeguarding]: The Mid & West Wales Safeguarding Adults Board, and;
- ➤ CYSUR [Child & Youth Safeguarding, Unifying the Region]: The Mid & West Wales Safeguarding Children Board.

The CWMPAS primary focus is adults at risk, although it works collaboratively and in partnership with its sister Board, CYSUR. CYSUR covers the same geographical area as CWMPAS and operates under the same legislative framework. However, its primary focus is to safeguard children and young people who may be experiencing or who are at risk of abuse, neglect and other kinds of harm. The CWMPAS and CYSUR boards share a number of strategic priorities and also work together by jointly hosting several board sub groups.

CWMPAS and its members seek to achieve their objectives in a variety of ways. Its structure consists of an overarching Executive Board and a number of local and regional Sub Groups which report directly to and carry out functions on behalf of the CWMPAS Executive Board. The promotion of safeguarding matters and the provision of support to professionals are assisted by the delivery of safeguarding training and the development of regional policies and procedures which seek to help support and guide professionals in their day to day work. CWMPAS also has a mechanism to allow practitioners to reflect on professional practice and learn lessons when adults at risk die or suffer serious harm via the undertaking of Adult Practice Reviews.

The Mid and West Wales Safeguarding Board seeks to support and improve the delivery of safeguarding practice by the structure as outlined in this plan and through its identified outcomes and strategic priorities for 2017-2018.

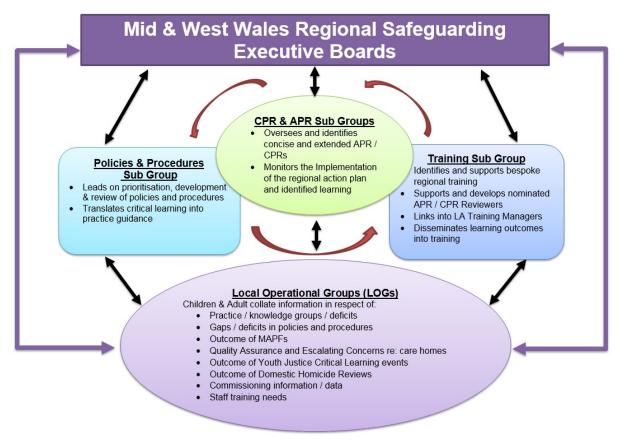
OUR VISION

The vision of the CWMPAS Regional Safeguarding Adults Board is that all citizens live their lives free from violence, abuse, neglect and exploitation and their rights are protected. All safeguarding work is sensitive to and firmly rooted in respect for differences in race, ethnicity, culture, ability, faith and sexual orientation. Engaging with and being responsive to the needs of all stakeholders, including adults at risk, carers, service providers and the wider community, is essential to promote the Board's vision.

CWMPAS Executive Board Membership			
Jonathan Griffiths	County Hall, Haverfordwest,		
Director of Social Care & Leisure,	Pembrokeshire SA61 1TP		
Pembrokeshire County Council (Chair)			
Anthony Griffiths	Protection of Vulnerable People Unit,		
Det Superintendent,	Police HQ, Llangunnor, Carmarthen,		
Dyfed Powys Police (Vice-Chair)	Carmarthenshire SA31 2PF		
Jake Morgan	County Hall, Carmarthen,		
Director of Community Services,	Carmarthenshire SA31 1JP		
Carmarthenshire County Council			
Sue Darnbrook	County Hall, Penmorfa, Aberaeron,		
Strategic Director: Care, Protection and	Ceredigion SA46 0PA		
Lifestyle,			
Ceredigion County Council			
Carol Shillabeer	County Hall, Llandrindod Wells, Powys		
Interim Strategic Director – People,	LD1 5LG		
Powys County Council			
Rhiannon Jones	Powys Teaching Health Board HQ,		
Director of Nursing,	Glasbury House, Bronllys Hospital,		
Powys Teaching Health Board (Vice-	Bronllys, Powys LD3 0LS		
Chair)			
Avril Bracey	3 Spilman St, Carmarthen,		
Head of Mental Health, Learning	Carmarthenshire SA31 1LE		
Disabilities & Adult Safeguarding,			
Carmarthenshire County Council			
Carys James	County Hall, Penmorfa, Aberaeron,		
Head of Adult & Commissioned Services,	Ceredigion SA46 0PA		
Ceredigion County Council			
Jason Bennett	County Hall, Haverfordwest,		
Head of Adult Services,	Pembrokeshire SA61 1TP		
Pembrokeshire County Council			
Louise Barry	County Hall, Llandrindod Wells, Powys		
Head of Operations for Adult Services,	LD1 5LG		
Powys County Council			
Christine Harley	7 Water St, Carmarthen,		
Assistant Chief Executive,	Carmarthenshire SA31 1PY		
National Probation Service			
Deanne Martin	7 Water St, Carmarthen,		
Assistant Chief Executive,	Carmarthenshire SA31 1PY		
Wales Community Rehabilitation			
Company			

Mandy Davies	Corporate Offices, Ystwyth Building,
Director of Nursing, Quality & Patient	Hafan Derwen, St Davids Park,
Experience,	
Hywel Dda University Health Board	Jobswell Road, Carmarthen,
Sian Passey	Carmarthenshire SA31 3BB
Assistant Director Nursing Assurance and	Glangwili Hospital, Dolgwilli Road,
Safeguarding Corporate Nursing,	Carmarthen, Carmarthenshire SA31
Hywel Dda University Health Board	2AF
Nicola Edwards	Glangwili Hospital, Dolgwilli Road,
Head of Safeguarding Adults & Children	Carmarthen, Carmarthenshire SA31
(Named Nurse),	2AF
Hywel Dda University Health Board	
Pauline Galluccio	Powys Teaching Health Board HQ,
Assistant Director of Safeguarding	Glasbury House, Bronllys Hospital,
(Named Nurse),	Bronllys, Powys LD3 0LS
Powys Teaching Health Board	
Debbie Pachu	National Safeguarding Team (NHS
Designated Nurse, National Safeguarding	Wales), 1st Floor, Oldway Centre, 36
Team (NHS Wales),	Orchard Street, Swansea, SA1 5AQ
Public Health Wales	
Nikki Harvey	1 st Floor, Castle Court, Phoenix Way,
Head of Safeguarding,	Swansea SA7 9LA
Welsh Ambulance Services NHS Trust	
Steve Davis	County Hall, Haverfordwest,
Regional representative of Youth Justice	Pembrokeshire SA61 1TP
Managers	
Chris Harrison	County Hall, Haverfordwest,
Regional representative for Heads of	Pembrokeshire SA61 1TP
Commissioning	
Julie Breckon	Mid & West Wales Safeguarding
Business Manager,	Board
Mid & West Wales Safeguarding Board	County Hall, Haverfordwest,
	Pembrokeshire SA61 1TP

BOARD STRUCTURE



Executive Board:

The CYSUR Executive Board is an overarching regional board which seeks to monitor and improve regional safeguarding activity. The Executive Board consists of senior officers from all key statutory partners and agencies (see membership table above). The Executive Board seeks to ensure it provides strong leadership and guidance to all of its statutory partners and does this by identifying annual strategic priorities and desired outcomes in respect of safeguarding activity and practice. The Executive Board also works closely with, supports and guides the various CWMPAS local and regional Sub Groups.

Local Operational Groups:

Each of the four Local Authorities within Mid and West Wales host Local Operational Groups (LOGs). The purpose, membership and structure of these LOGs mirror that of the Executive Board. However, the primary objective of LOGs is to monitor and analyse safeguarding practice locally, rather than regionally. Membership consists of the Head of Adult Services, who chairs the group, senior managers and officers from local statutory agencies, including Health, Police and Probation. LOGs seek to improve safeguarding practice locally by discussing local safeguarding activity in an open and transparent environment, sharing and analysing local data and by the undertaking of practice audits. LOGs seek to share and acknowledge examples of good safeguarding practice yet will professionally challenge and hold agencies to account when safeguarding practice falls below expected standards.

Regional Adult Practice Review Sub Group:

The Adult Practice Review (APR) Sub Group considers referrals from agencies where an adult at risk has either died or suffered significant impairment of health and development as a result of abuse and neglect. The regional APR Sub Group considers information against defined criteria within 'Working Together to Safeguard People Volume 3 – Adult Practice Reviews' and makes a recommendation to the CWMPAS Chair as to whether there are identified learning outcomes and whether a APR should be undertaken to learn lessons. Practice Reviews are undertaken by a multi-agency group of professionals who collectively analyse information and identify any practice themes and lessons to learn. The report is then published as a Adult Practice Review on the Board's website.

Regional Policies & Procedures Sub Group:

The Policies & Procedures Sub Group operates collaboratively and in conjunction with the CWMPAS sister board, CYSUR. This Sub Group seeks to provide guidance to professionals by the development of regional policies and procedures. A number of local policies and procedures are in place within each member organisation. A key objective for CWMPAS in 2017/18 is to work towards the development of these into regional policies and procedures to help promote a more consistent regional response to safeguarding practice.

Regional Training Sub Group:

The Training Sub Group also operates collaboratively and in conjunction with the CWMPAS sister board, CYSUR. It seeks to support and guide the delivery of safeguarding training and learning across the four local authority areas and partner agency organisations. The Training Sub Group works closely with organisational training departments to ensure and promote the quality and consistency of safeguarding training and delivery. The group can commission specialist, bespoke safeguarding training across the region and works closely with other Sub Groups such as the APR Sub Group to ensure any learning outcomes that have been identified as result of Adult Practice Reviews are disseminated to staff.

OUR STRATEGIC OUTCOMES

- 1. Improving Outcomes: To be assured that there is efficient, effective and coordinated responses to the identified needs of adults at risk, across the 'continuum of need' that results in improved outcomes for them
- 2. Better Engagement: To demonstrate that the voice of service users is central to our work and that the views of adults at risk, their families and frontline practitioners inform practices and shape services
- 3. Increased Knowledge: To be assured that we know the adults who are most at risk in our region and effectively safeguard them
- 4. Continuous Learning: To continually develop and improve the way we work so that outcomes for adults at risk improve
- 5. Strong Leadership: To provide strategic leadership across the partnership in relation to safeguarding
- 6. Evidenced Compliance: To ensure that the Mid & West Wales Safeguarding Boards are able to demonstrate effectiveness in delivering against their statutory functions

How we intend to achieve these outcomes is outlined in the business plan below:

CWMPAS: The Mid & West Wales Regional Safeguarding Adults Board Strategic Annual Plan 2017-18



OUR PLAN FOR 2017/18

1. Improving Outcomes: To be assured that there is efficient, effective and coordinated responses to the identified needs of adults at risk, across the 'continuum of need' that results in improved outcomes for them

Focus for this year:

- Improve service delivery based on analysis of regional Quality Assurance data
- Increase the CWMPAS Board's effectiveness in coordinating safeguarding business across the region

What are we going to do?	How are we going to do it?	Who is responsible?	How will we measure success?
1.1 Improve quality of information provided to the CWMPAS Executive Board in respect of regional safeguarding activity	 Implement a Regional QA & Reporting Framework to provide the Executive Board with comparable regional safeguarding data which will identify the adults most at risk, as well as key themes and trends within a national, regional and local context Collate local data from LOGs on the QA & Reporting Framework and analyse service delivery from a regional perspective to identify key areas of improvement across the region 	mg Wales Safeguarding Ext Board (MAWWSB) Business Unit	Regional Quality Assurance & Reporting Framework used to effectively identify the adults most at risk and areas of improvement in service delivery
	Implement an annual thematic audit programme which will focus upon identified priority areas		Thematic audit programme implemented
	 From these audits identify learning outcomes and disseminate them locally via the development of a regional MAPF programme 		Regional MAPF programme implemented
1.2 Strengthen reporting arrangements and communication flow	Continue to improve and develop 'exception reporting' arrangements for LOG Chairs to report to the Executive Board	MAWWSB Business Unit	More targeted LOG Chair reports to the CYSUR Executive
between the Executive Board and Local Operational Groups	 Progress in respect of regional action plans to be reported by LOGs to Executive Board as part of the Regional QA & Reporting Framework 		Board

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1.3Enhance business support to the Board and Sub Groups to	 Develop work plans for the Regional Training and Policies & Procedures Sub Groups with identified work priorities and timescales 	MAWWSB Business Unit	Work plans in place
improve coordination of the Board's safeguarding work streams	Develop the process for monitoring Regional Adult Practice Review (APR) and Multi-Agency Professional Forum (MAPF) action plans to ensure any identified learning outcomes are disseminated		Process for monitoring action plans in place
	 Improve efficiency and timeliness of agenda and paper circulation by producing a clear calendar of timescales and deadlines for the Executive Board, LOG and Sub Group meetings 		Board Business Planner 2017-18 created
	 Structure business support capacity and staffing levels, including the realignment of existing staff and the recruitment of an additional half business support post dedicated solely to supporting the Board 		Business Unit at full capacity
1.4 Establish more consistent thresholds for adults across the continuum of need from universal and preventive services to those eligible for care and support and those at risk of harm and in need of protection	Complete regional threshold document which will identify and clarify what level of support and intervention should be provided depending upon the identified level of need	Policies & Procedures Sub Group	Regional document in place
	Establish a regional position on Depravation of Liberty Safeguards (DoLS) by developing a consistent response to the management of referrals		Regional position agreed

2. Better Engagement: To demonstrate that the voice of service users is central to our work and that the views of adults at risk, their families and frontline practitioners inform practices and shape services

Focus for this year:

- Ensure that adults who are, or may be, affected by the exercise of the CWMPAS Safeguarding Board's functions must be given the opportunity to participate in the Board's work
- Improve engagement and communication with vulnerable groups, service users and other members of our community

Raise awareness of Board functions, profile and activity

What are we going to do?	How are we going to do it?	Who is responsible?	How will we measure success?
2.1 Ensure the CWMPAS Executive Board understands and is aware of frontline practitioner views and experiences within the context of safeguarding work	 The voice and experience of front line practitioners to be captured and reported to the Executive Board via the implementation of the Regional QA Framework and the undertaking of regular practice audits Ensure frontline practitioners are involved in the development of training, policies and protocols 	MAWWSB Business Unit	Voice of practitioners reflected in CWMPAS Board business
2.2 Consider ways in which the Board can engage more directly with service users and members of the community	Promote participation and consultation with service user forums in the development of practice and service provision	MAWWSB Business Unit	Consultation is evidenced in development processes
	Ensure adults at risk and their families are consulted for their views on the development of new policies and protocols		Voice of adults at risk and families reflected in CWMPAS Board business
	Explore the use of accessible, easy read formats for all documentation that is relevant to the service user		Easy Read formats available and published on the website
	 As part of their new Terms of Reference, Local Operational Groups will be required to ensure the views of community groups and service users are fed into and considered as part of their meetings 	Local Operational Groups	Views are recorded on LOG meeting minutes

2.3 Improve and maximise the use of	Further develop the Board website into an information sharing hub for members of the public, community groups and	Information Hub on website
the Board's online	professionals	
presence to engage with the general	 Establish and develop links with all agency and partner websites, including the NISB when developed 	Links on website
public	 Use National Safeguarding Week (NSW) as a platform to engage with members of the public and community about safeguarding and to raise awareness of the Board, its profile and functions. 	Local and Regional events scheduled during NSW
	Develop publicity material and utilise CWMPAS online presence to raise awareness of the Board amongst the general public in a timely way	Press releases and media coverage
	 Publish CWMPAS Annual Report on website to highlight progress and activity 	Annual Report published on website

3. Increased Knowledge: To be assured that we know the adults who are most at risk in our region and effectively safeguard them

Focus for this year:

• Self-harm and suicide

Escalating concerns

• Anti-Slavery and Human Trafficking

What are we going to do?	How are we going to do it?	Who is responsible?	How will we measure success?
3.1 Facilitate regional learning in relation to self-harm and suicide	Regional audit to be undertaken in respect of self-harm and suicide as part of the Board's Regional Audit programme	MAWWSB Business Unit	Better awareness of the region's current position on this issue
	Regional learning event on suicide to be arranged and learning outcomes disseminated		Learning outcomes disseminated to improve practice in the region
3.2 Raise awareness of the issue of anti- slavery and human	Consider training and awareness raising sessions to ensure practitioners are better aware of the issue	Regional Training Sub Group	Training & awareness raising sessions delivered
trafficking across the region	Utilise CWMPAS online and social media presence to promote national and international awareness campaigns to the general public, including National Anti-Slavery Day and World Day Against Trafficking in Persons	MAWWSB Business Unit	Campaigns promoted
3.3 Establish a regional position on Escalating Concerns	Regional audit to be undertaken on escalating concerns as part of Regional QA & Audit Framework to inform a current regional position	MAWWSB Business Unit	Regional position agreed

4. Continuous Learning: To continually develop and improve the way we work so that outcomes for adults at risk improve

Focus for this year:

- Dissemination of learning across the region
- Clear and consistent regional Practice Review process
- Improved awareness of statutory Board functions

Connect safeguarding training and learning with safeguarding practice

What are we going to	training and learning with safeguarding practice	Who is	How will we measure
do?	How are we going to do it?	responsible?	success?
4.1 Develop and strengthen the recently formed all age Regional	 Develop a short to medium term action plan to identify and deliver upon priority actions including identified training priorities identified from regional Adult Practice Reviews (APR) and Multi-Agency Professional Forums (MAPF) 	Regional Training Sub Group & MAWWSB	Regional Training Action Plan in place
Training Sub Group	Develop a regional training strategy which will help shape and focus the group's key objectives and develop a long term plan and goals	Business Unit	Regional Training Strategy in place
	 Identify, recruit, train and support a multi–agency group of practitioners to lead practice reviews as Independent Reviewers and support the delivery of a regional MAPF programme 		Pool of trained Independent Reviewers established
4.2 Develop a culture of continuous learning and disseminate this widely to all Board partner agencies and practitioners	Develop a regular programme of MAPFs which will disseminate the messages from local and regional audits as part of the Board's Regional QA & Reporting Framework	Local Operational Groups & MAWWSB Business Unit	Regional MAPF programme and process for dissemination of learning outcomes in place
4.3 Improve the Adult Practice Review (APR) process and strengthen links with other aligned processes	Develop and implement a regional protocol for Adult Practice Reviews to support existing Welsh Government guidance, including the interface with Domestic Homicide Reviews (DHR)	APR Sub Group & MAWWSB Business Unit	Regional APR protocol developed and approved

4.4 Improve awareness of statutory Board functions amongst practitioners and professionals	Undertake scoping exercise to identify that safeguarding Board functions are covered within the safeguarding training programme across the region	Training Sub Group	Scoping exercise completed and any gaps identified
4.5 Improve the quality of regional safeguarding training	 Work with the NISB and Care Council for Wales to establish a baseline in regard to safeguarding training and practice 	Training Sub Group	Regional training activity will be reflected in the Board's Annual Report

5. Strong Leadership: To provide strategic leadership across the partnership in relation to safeguarding

Focus for this year:

- Strengthen governance
- Review and self-assess efficacy of the Board
- Improve collaborative working with other regional and national partnership boards

What are we going to do?	How are we going to do it?	Who is responsible?	How will we measure success?
5.1 Strengthen the relationship between Local Operational Groups for safeguarding children	 Local Operational Groups (LOGs) for both children and adults to take place on the same day and the same location across the region, incorporating a cross-cutting agenda section to jointly consider local safeguarding business and issues relevant for both children and adults 	Local Operational Groups	Aligned Children & Adult LOGs with cross- cutting section in place in all areas
and adults by aligning arrangements	 Implement standard regional Terms of Reference for children and adult LOGs to encourage and develop a more consistent regional approach within the context of meeting structure, membership and agenda 		Regional ToR approved and implemented
5.2 Strengthen CWMPAS oversight of local delivery	Each local area to develop their own business plan which should dovetail in to the regional CWMPAS plan	Local Operational Groups	Business plans in place for each LOG
5.3Ensure clear lines of responsibility and governance for the	 Terms of Reference for the Executive Board and all Sub Groups will be developed, reviewed and updated, where appropriate. 	MAWWSB Business Unit	All ToR reviewed and approved
Board and all Sub Groups	Develop an induction pack for new Board members which will clarify responsibilities and agency accountability		Induction pack developed and approved
5.4 Review how the Board is delivering against its core statutory functions	Commission independent consultant to carry out review of the Board	CWMPAS Executive Board	Review carried out and recommendations received

5.5 Strengthen partnership working with other regional partnership collaborative, which will help identify shared strategic priorities and avoid unnecessary duplication	VAWDASV (Violence Against Women, Domestic Abuse & Sexual Violence) Executive Board business to be incorporated into the CWMPAS Executive Board cross-cutting agenda.	MAWWSB Business Unit	VAWDASV strategic business managed within Safeguarding Executive Board agenda
	Pathways for future communication between regional partnerships will be developed to identify opportunities for collaborative working where appropriate.		Clear lines of communication between partnerships established
5.6Improve communication between the CWMPAS Board and the National Independent Safeguarding Board	NISB representative to regularly attend cross-cutting section of Executive Board and provide an update to members on NISB activity.	NISB representative & MAWWSB	NISB representative attends at least two meetings per year
	Regular meetings will be scheduled between NISB representative and Board manager; to include both CYSUR & CWMPAS Chairs on two occasions per year.	Manager	Regular meetings held

6. Evidenced Compliance: To ensure that the Mid & West Wales Safeguarding Boards are able to demonstrate effectiveness in delivering against their statutory functions

Focus for this year:

- Better strategic oversight and monitoring of action plans
- Continuous development of regional policies and procedures
- Risk management

What are we going to do?	How are we going to do it?	Who is responsible?	How will we measure success?
6.1 Robust oversight of key regional action plans and local	Regional Operation Jasmine and APR Action Plans to be included as standing agenda items in all LOGs for LOGs to self-assess on progress against relevant actions	Local Operational Groups	Self-assessment of regional action plans carried out at LOGs
progress monitored regionally	LOG Chairs to report on local progress of regional action plans on an exception principle basis as part of LOG Chairs report to CWMPAS Executive Board		Executive Board monitors regional progress on action plans
6.2 Share good practice and develop safeguarding policies and procedures on a regional basis	Review regional safeguarding policies and procedures and further develop any that are no longer fit for purpose, out of date or ineffective	Policies & Procedures Sub Group	Up-to-date, useful and effective regional safeguarding policies and
	 Identify good practice in respect of local safeguarding policies and procedures with the view of developing regionally 		procedures
6.3 Potential risks identified by the Board are managed, reduced or eliminated	CWMPAS Board Risk Register to be developed to identify potential risks and mitigating actions for the Board's business area	MAWWSB Business Unit	Risk Register in place and monitored by all Board members
	Ensure that all Sub Groups contribute and update the Risk Register, where appropriate	All Sub Groups	Risk Register is a standing item on all Sub Groups