



BWRDD DIOGELU CANOLBARTH A GORLLEWIN CYMRU

CYSUR & CWMPAS

THE MID & WEST WALES SAFEGUARDING BOARD

CYNLLUN BLYNYDDOL | ANNUAL PLAN

2021-22



INTRODUCTION

CYSUR: The Mid & West Wales Safeguarding Children Board and CWMPAS: The Mid & West Wales Safeguarding Adults Board is pleased to publish and present its fifth annual joint strategic plan for 2021-22. An all-age safeguarding people approach to children and adults at risk in Mid and West Wales continues to be firmly embedded into Board structures and part of everyday business across the region.

The areas identified for continuing improvement form the basis of an ambitious plan and programme of work for the coming year, which seeks to continue to consolidate and strengthen the progress the CYSUR and CWMPAS Boards have made in recent years. The Board's principal and overarching aims are to support agencies to collectively fulfil their statutory responsibilities as outlined in Part 7 of the Social Services and Well-being Act (Wales) 2014, and to protect and prevent children and adults at risk in the region from experiencing abuse and neglect and other kinds of harm.

As we proceed to publication, we as a Regional Safeguarding Board and the agencies we represent find ourselves in what appears to be the recovery phase of the COVID-19 pandemic, the biggest public health crisis experienced in a generation. Never before has the need for agencies across the strategic partnership to work together collaboratively, to ensure those most at risk and in need continue to be protected and safeguarded from harm, been so important. We are delighted therefore to present a series of strategic aims and objectives that outlines how we will continue to deliver against our core statutory functions as outlined in legislation, as well as an additional key strategic priority specific to the COVID-19 pandemic response and recovery. In the preceding year our resolve and resilience as accountable public agencies has been tested to their limits in the most challenging of circumstances. Through excellent partnership working, we as a region have been able to recognise and value the strength and benefits of a collaborative response to this national emergency. In the coming year, we remain committed to continuing to work together to meet the needs of the most vulnerable in our communities, and to learn any lessons to aid the future delivery of high quality, resilient and effective multi-agency safeguarding services.

We have no doubt the long standing strong ethos of collaboration and partnership working in our region will continue to assist us and be a strength in managing the challenges ahead together.



Jake Morgan (CYSUR Chair)
Director of Community Services
Carmarthenshire County Council



Jonathan Griffiths (CWMPAS Chair)
Director of Social Services & Housing
Pembrokeshire County Council



OUR VISION

The vision of the Mid & West Wales Safeguarding Board is that all people in the region live their lives free from violence, abuse, neglect and exploitation and their rights are protected. All safeguarding work is sensitive to and firmly rooted in respect for differences in race, ethnicity, culture, ability, faith and sexual orientation. Engaging with and being responsive to the needs of all stakeholders, including children, young people, adults at risk, their families, carers, service providers and the wider community, is essential to promote the Board's vision.

Mid & West Wales Safeguarding Executive Board Membership

 CWMPAS (Safeguarding Adults Executive Board)	 CYSUR (Safeguarding Children Executive Board)
Jonathan Griffiths (Chair) Director of Social Services & Housing, Pembrokeshire County Council	Jake Morgan (Chair) Director of Community Services, Carmarthenshire County Council
Jayne Butler (Vice-Chair) Det Superintendent, Dyfed Powys Police	Sian Passey (Vice-Chair) Assistant Director Nursing Assurance and Safeguarding Corporate Nursing, Hywel Dda University Health Board
Jake Morgan Director of Community Services, Carmarthenshire County Council	Jonathan Griffiths Director of Social Services & Housing, Pembrokeshire County Council
Sian Howys Director of Social Services, Ceredigion County Council	Sian Howys Director of Social Services, Ceredigion County Council
Alison Bulman Director of Social Services, Powys County Council	Alison Bulman Director of Social Services, Powys County Council
Sian Passey Assistant Director Nursing Assurance and Safeguarding Corporate Nursing, Hywel Dda University Health Board	Jayne Butler Det Superintendent, Dyfed Powys Police
Avril Bracey Head of Mental Health, Learning Disabilities & Adult Safeguarding, Carmarthenshire County Council	Stefan Smith Head of Children's Services, Carmarthenshire County Council
Donna Pritchard Deputy Director of Social Services and Corporate Lead Officer, Porth Gofal, Ceredigion County Council	Donna Pritchard Deputy Director of Social Services and Corporate Lead Officer, Porth Gofal, Ceredigion County Council
Jason Bennett Head of Adult Services, Pembrokeshire County Council	Darren Mutter Head of Children's Services, Pembrokeshire County Council
Michael Gray Head of Adult Services, Powys County Council	Jan Coles Head of Children's Services, Powys County Council
Christine Harley Assistant Chief Executive, National Probation Service	Christine Harley Assistant Chief Executive, National Probation Service
Mandy Rayani Director of Nursing, Quality & Patient Experience, Hywel Dda University Health Board	Mandy Rayani Director of Nursing, Quality & Patient Experience, Hywel Dda University Health Board
Mandy Nichols-Davies Head of Safeguarding Adults & Children (Named Nurse),	Mandy Nichols-Davies Head of Safeguarding Adults & Children (Named Nurse),

Hywel Dda University Health Board	Hywel Dda University Health Board
Jayne Wheeler-Sexton Assistant Director of Safeguarding (Named Nurse), Powys Teaching Health Board	Jayne Wheeler-Sexton Assistant Director of Safeguarding (Named Nurse), Powys Teaching Health Board
Alison Davies Director of Nursing and Midwifery, Powys Teaching Health Board	Alison Davies Director of Nursing and Midwifery, Powys Teaching Health Board
Virginia Hewitt Designated Nurse, National Safeguarding Team (NHS Wales), Public Health Wales	Virginia Hewitt Designated Nurse, National Safeguarding Team (NHS Wales), Public Health Wales
Nikki Harvey Head of Safeguarding, Welsh Ambulance Services NHS Trust	Nikki Harvey Head of Safeguarding, Welsh Ambulance Services NHS Trust
Hazel Lloyd-Lubran Regional Third Sector representative, Ceredigion Association of Voluntary Organisations (CAVO)	Hazel Lloyd-Lubran Regional Third Sector representative, Ceredigion Association of Voluntary Organisations (CAVO)
Chris Harrison Regional representative for Heads of Commissioning	Steve Davis Regional representative of Youth Justice Managers
	Regional Directors of Education Rotating membership from Pembrokeshire, Carmarthenshire, Ceredigion and Powys
	Dr Ingrid Prosser Named Doctor, Child Protection, Powys Teaching Health Board
	Dr Damitha Ratnasinghe Named Doctor, Child Protection, Hywel Dda University Health Board
Mid and West Wales Safeguarding Boards Business Unit	
Julie Breckon Regional Safeguarding Board Manager	
Rebecca Reynolds Business Development Officer	
Stuart Hicks Business Co-ordinator	

IDENTIFIED STRATEGIC PRIORITY OUTCOMES FOR 2021-22

1. **Effective engagement and communication:** To improve engagement and consultation with children, adults at risk, vulnerable groups, professionals and partnerships.
2. **Thematic learning and developing best practice:** To ensure a thematic approach to learning and evaluate the continued impact of Board work over time, allowing key themes identified to inform strategic priorities. To continue to develop and share best practice.
3. **Strengthening the workforce and managing risk:** To develop and implement strategic initiatives which will enable greater retention of and recruitment into the social care workforce, and to identify and respond to other significant risks in the safeguarding arena.
4. **Leadership, visibility and challenge:** To continue to provide visible leadership and influence the national agenda in relation to Mid & West Wales safeguarding priorities, and to enable constructive challenge and active engagement from all agencies in our partnership.
5. **COVID-19 response and recovery:** To monitor the impact of COVID-19, respond to any issues arising and coordinate a regional multi-agency approach to recovery.

How we intend to achieve these outcomes and the summary of improvements we propose to make to enable us to fulfil our objectives is listed in our Business Plan below.

Mid & West Wales Safeguarding Board Business Plan 2021-22

1 <u>Effective Engagement and Communication</u> : To Improve Engagement and Consultation with Children, Adults at Risk, Vulnerable Groups, Professionals and Partnerships.		
Priority Area	What do we want to achieve?	What are the outcome indicators?
1.1 Engagement with Adults at Risk.	Effective communication and engagement with adults at risk which enables their voice to directly influence our strategic priorities and work plans.	The Board's work will be directly influenced by the voice of adults at risk.
	Specifically target the voice of older people and hard to reach groups.	
	Identify key forums already in existence and develop strong links to facilitate regular consultation with vulnerable groups.	A Regional Communication and Engagement Strategy for Adults at Risk will be developed.
1.2 CADW Junior Group and local Safeguarding Children's Junior Boards.	Continue to consolidate and strengthen lines of communication which enable CADW to escalate issues to the Executive Board.	The work of the Executive Board will continue to be informed by children and young people and the voice of the Junior Safeguarding Board.
	Improve and strengthen CADW and the Board's links with local Junior LSCBs and Children's Partnerships.	Local Junior Boards will actively engage and contribute to the wider CADW agenda.
	Support CADW to continue to implement its existing work-plan which is influenced by Board priorities.	Work plans and strategies implemented by CADW will be informed by the voice of the Local Junior Boards.
1.3 Communication with Other Regional Strategic Partnerships	Continue to consolidate and strengthen links with the Regional Partnership Boards.	A detailed and specific work-plan will continue to be informed by themes and issues identified at the Executive Board.
	Establish links with the Regional Public Service Boards.	CADW, via their ongoing work, will continue to contribute to the wider safeguarding agenda related to the Board's strategic priorities.
1.3 Communication with Other Regional Strategic Partnerships	Continue to consolidate and strengthen links with the Regional Partnership Boards.	Links with other regional forums will be further strengthened.
	Establish links with the Regional Public Service Boards.	Shared priorities and opportunities for any joint working will be established.

	Strengthen links with Regional Contextual Safeguarding Forums including Contest Board and Channel Panels.	The Board's line of sight on high-risk contextual safeguarding cases will be strengthened.
		Assurance will be provided to the Board that contextual safeguarding issues are adequately managed within local partnerships and public protection forums.
1.4 Communication with Practitioners	Raise awareness of the Regional Safeguarding Board and its work. This will be communicated through: <ul style="list-style-type: none"> · A launch of a newsletter celebrating Board work and outlining current areas of focus; · Routinely disseminate 7 Minute Briefings in relation to key areas of practice, policy and research 	Practitioners will be aware of current priorities and pieces of work within the Board.
		Practitioners will have an increased understanding of the role of the Regional Safeguarding Board and how this influences professional practice.
		Practitioners will feel more informed in relation to key practice and policy developments and its relevance to their role.
		Key messages will be reach practitioners in a timely fashion.
	Utilise online learning and Q&A sessions as a means of cascading lessons learned and create a more direct line of communication with practitioners.	Practitioners make use of opportunities to discuss key regional themes with experts and professionals, resulting in greater awareness of lessons learned.
Establish links with agency points of contact to ensure practitioners can be directly targeted in key communications.	Bespoke distribution lists will be set up and routinely used to share key information and promote the Board's social media and website.	
1.5 Communication with the General Public	Utilise social media to share greater insights into the work and experiences of practitioners, to celebrate good practice and encourage recruitment into the social care workforce.	Videos and other communications will be produced which can be used for recruitment and general promotional campaigns.
	Coordinate targeted, relevant and effective communications campaigns on key regional themes and national campaigns.	Themes of communications will derive from regional priorities and national campaigns.

2 Thematic Learning and Developing Best Practice: To Ensure a Thematic Approach to Learning and Evaluate the Continued Impact of Board Work over Time, Allowing Key Themes Identified to Inform Strategic Priorities. To Continue to Develop and Share Best Practice.

Priority Area	What do we want to achieve?	What are the outcome indicators?
2.1 Child and Adult Practice Reviews and Multi-Agency Professional Forums	Undertake a whole review of the current process and terms of reference for the Child and Adult Practice Review Sub Groups, with a view to <ul style="list-style-type: none"> streamline and simplify the referral process for Practice Reviews and MAPFs introduce a rapid review model in response to suicide. amalgamate monitoring of MAPFs into the regional Child and Adult Practice Review Sub Groups. 	<p>The process for submitting referrals for reviews and MAPFs will be clear and timely. The process for developing and reviewing referrals will be clear and reviews will be of a consistently high standard.</p> <p>An improved multi-agency response will be provided to families, peers and communities following suicides and unexpected deaths.</p>
	Provide additional dedicated business support to colleagues in their undertaking of Child and Adult Practice Reviews and MAPFs.	Reviews will be monitored with greater consistency and oversight.
	Support agencies to develop more robust tracking processes for MAPFs.	MAPFs will progress more swiftly and effectively as a result of more robust monitoring at a local level.
	Raise the profile of MAPFs via training and other forums.	There is greater awareness of MAPFs as a review process across the region resulting in greater consideration of MAPF referrals.
	Members of the RSB and its sub groups will continue to support the Single Unified Safeguarding Review national project.	The MAWWSB continue to contribute to the development of and influence national safeguarding, policy, guidance and legislation.
	2.2 Quality Assurance and Performance Framework	Review and develop the regional quality assurance and performance framework to align with new national outcome indicators.

2.3 Regional Thematic Audits	Undertake thematic regional Audits to include the Use of Sec 46 (1989 Children Act) Powers and Mental Capacity.	Audits will be completed which relate to identified learning.
	Identify audit themes based on learning from Practice Reviews and MAPFs.	
2.4 Technology and Digital Platforms	Consider how best use of new technology and digital platforms can support learning.	Practitioner professional development will be supported through wider engagement in training via more efficient training platforms.
	Implement regional remote evidence sites to support survivors of domestic abuse.	Perpetrators of domestic abuse will be held accountable for their actions and prosecution rates will increase via improved support for victims.
2.5 Multi-Agency Training	Continue to implement the Board's multi-agency regional training strategy.	Selected and commissioned multi-agency training will be evidence led and based on training needs.
	Prioritise the development of resources to support multi-agency information sharing and training to support the delivery and facilitation of Practice Reviews and MAPFs.	
	Develop clear guidance and provide effective training on the key regional theme of professional curiosity.	Professional curiosity will be more evident in practice.
		Practitioners will feel equipped to and supported in demonstrating professional curiosity in their cases.
		Risk will be identified at earlier stages as a result of a culture of professional curiosity at both agency and regional levels.
	Support improved and timely information sharing amongst professionals via staff training and promotion of the Board's Information Sharing Protocol.	Practitioner understanding of legislation will improve.
		Proportionate and prompt information sharing across agency boundaries will improve.
	Expand and develop virtual training across the region.	A wider range of training will be accessible by virtual means.
Multi-agency training will reach a wider audience.		
Utilise virtual platforms to deliver multi-agency training.	Opportunities for agencies to attend multi-agency events will be increased and reach a wider audience.	

	Invest in Group 4 training to support the delivery of the VAWDASV Training framework.	Survivors of domestic abuse will be identified and supported via improved practitioner knowledge and training.
2.6 Regional Policy Development and Review	<p>Ensure robust and efficient processes are in place for the development of new policies and the review of existing policies. Prioritise the completion of</p> <ul style="list-style-type: none"> • Regional High Risk Behaviour Policy and Practice Guidance (including self-neglect and hoarding), • Regional Exploitation Strategy • Protocol for Child to Parent Abuse. 	Existing policies will be subject to routine and consistent review processes at agreed intervals.
		New policies will continue to be implemented and processes for doing so will be concise and effective.
2.7 Multi-Agency Child Exploitation	Implement new regional MACE terms of reference.	Practitioners will be guided by clear regional guidance in their management of cases relating to exploitation.
		Regional patterns and trends in relation to exploitation will be better understood within a multi-agency context.

3 Strengthening the Workforce and Managing Risk: To Develop and Implement Strategic Initiatives which will Enable Greater Retention of and Recruitment into the Social Care Workforce, and to Identify and Respond to Other Significant Risks in the Safeguarding Arena.

Priority Area	What do we want to achieve?	What are the outcome indicators?
3.1 Workforce Development, Recruitment and Retention.	Devise and implement strategies across agencies which increase retention of the workforce.	Staff turnover will decrease in the safeguarding workforce.
	Ensure effective recruitment strategies and Career Pathways are in place to secure skilled safeguarding staff.	Vacancy levels in hard to recruit areas will decrease.
	Ensure entry pathways for safeguarding roles enable the recruitment of skilled staff, with particular focus on “grow-your-own” initiatives and staff sponsorship schemes.	Greater opportunities will be provided to upskill and train staff, resulting in greater retention and fewer vacancies in safeguarding roles.
	Strengthen links and communication with Universities for Careers in Social Care.	
	Prioritise staff wellbeing and ensure support is available to staff, utilising leadership roles to reduce stigma around seeking support.	Staff will access support services at an increased rate and feel able to request such support from their managers.
	Support stability across all agencies at Board level which can withstand periods of instability.	Practice across the region will remain robust during periods of change.
	Continue to maintain strong links with regional Partnership Boards on recruitment and retention strategies.	Collaborative partnership work on areas of mutual interest will continue.
3.2 Nursing Homes, Care Homes and Domiciliary Care Provision.	Ensure timely identification of risk in relation to staffing levels at a local and regional level.	Mechanisms will be in place to enable the identification of risk, which can be escalated appropriately through the Board structure.
	Devise contingency plans that enable key services to be transferred in-house promptly in the event of provider failure or liquidation.	The Board will be aware of current and future potential risks and take steps to mitigate and manage this.

	Devise a regional dashboard tool to monitor services and support identification and escalation of risk in a timely manner.	
3.3 Recognition for Excellent Practice	Develop an annual multi-agency staff award ceremony that identifies and acknowledges excellent Safeguarding practice and achievement.	Recognition and reward for high standards and achievement will improve staff morale.
3.4 Management of Referrals	Review the Multi-Agency Referral Form to develop a more effective referral form which can be used for a range of reports of risk.	Referral quality will improve and referrers will report a more effective and user-friendly format for completing referrals.
		Practitioners will have a clear reporting mechanism for referring any safeguarding risks to the appropriate agency.
	Develop a clear and effective mechanism for receiving and responding to referrals relating to radicalisation.	Safeguarding referrals relating to radicalisation will be handled consistently across the region.
		All agencies and practitioners will have a clear understanding of the process for making and responding to radicalisation referrals.

4 Leadership, Visibility and Challenge: To Continue to Provide Visible Leadership and Influence the National Agenda in relation to Mid & West Wales Safeguarding Priorities, and to Enable Constructive Challenge and Active Engagement from all Agencies in our Partnership.

Priority Area	What do we want to achieve?	What are the outcome indicators?
4.1 Member and Agency Engagement at Board and Local Operational Groups	Induct new members into the Board and provide information in relation to their role via a new members induction pack.	New members will feel better equipped in their roles as Board members.
		Contributions from Executive Board members to Board business will be strengthened.
	Support agencies to make a direct contribution to Board communications and contribute to updates and bulletins.	The quality of Board communications will be improved.
	Review LOG membership and consider inclusion of Housing and Substance Misuse services.	Board work on early intervention and prevention will improve through partnerships with services best placed to initially identify risk.
	Achieve greater input and representation from regional Education Directors at Board.	All Statutory Directors will sit on the Board and contribute actively to Board work.
Links with senior Education practitioners (e.g. Headteachers) will be created to allow greater engagement with practitioners, and allow their voice to more strongly influence Board priorities.		
4.2 Local Operational Groups	Develop a regional risk register to escalate high-level multi-agency risk to the Executive Board.	The Board's line of sight on high level safeguarding multi-agency risk will improve.
	Review LOG agenda structure to ensure it adequately represents relevant Adult Safeguarding issues, including relevant Commissioning matters and Escalating Concerns practice.	The LOG agenda will be more proportionately balanced.

4.3 Influencing the National Agenda	Continue to work and collaborate with Welsh Government, the National Independent Safeguarding Board and other forums on issues of national importance.	The Executive Board will continue to drive and directly influence the national agenda.
	Continue to escalate issues at a national level where an all-Wales response is required, with a focus on	The Executive Board will demonstrate leadership in responding to concerns which sit at national level.
	<ul style="list-style-type: none"> • Elective Home Education • Single Unified Safeguarding Review 	The Board will directly contribute to the development of legislation, statutory guidance and policy at a national level.
4.4 Support the Development of National Policy, Legislation and Guidance	Deliver and report against the actions assigned in the national Child Sexual Abuse Action Plan.	All actions assigned to the Board will be completed within required timescales, and reflected in the regional Plan.
	Contribute to national Liberty Protection Safeguards work.	The region will be represented on national groups progressing this work, and the final LPS will reflect regional input.
	Embed the new Liberty Protection Safeguards into practice once in force, and support partner agencies in this transition away from the Deprivation of Liberty Safeguards.	Regional and local agency practice and policy will be fully compliant with the new legislation.
	Ensure continuing representation on national strategic forums supporting the development of safeguarding practice, including <ul style="list-style-type: none"> • the Children in Wales Bill, • National Safeguarding Training Standards Group, • the Wales Safeguarding Procedures Project Board. 	MAWWSB Board members and practitioners will directly influence national safeguarding policy and guidance.
4.5 Visibility of Board	The Executive Board and Local Operational Groups are partially opened up to permit observation by relevant agencies and/or teams.	Transparency of the Board, its business structure and functions will be increased.
		Practitioner understanding and awareness of the Board and its functions will be improved.

		Organisational barriers will be removed, enabling and supporting broader practitioner participation and understanding of Board business.
		Awareness amongst the general public and community groups of the Board role and its functions will be improved.
4.6 Violence Against Women, Domestic Abuse and Sexual Violence	Continue to implement the regional VAWDASV Strategy, with a focus on: <ul style="list-style-type: none"> • implementing the regional offer of perpetrator intervention programme • developing and embedding the Regional Survivor Engagement Framework • supporting the Education Leads to adopt a regional approach to the new SRE Curriculum • implementing an IRIS-I pilot in Carmarthenshire 	Incidents of domestic abuse will decrease as a result of better support for perpetrators.
		There will be increased engagement with survivors, which directly influences the regional VAWDASV agenda.
		Schools across the regional will provide key information and guidance to children and young people on healthy relationships as a core part of the new curriculum.
		Reports from GPs in respect of Domestic Abuse will increase via increased understanding, awareness and training.

5 COVID-19 Response and Recovery: To Monitor the Impact of COVID-19, Respond to any Issues Arising and Coordinate a Regional Multi-Agency Approach to Recovery.

Priority Area	What do we want to achieve?	What are the outcome indicators?
5.1 COVID-19 Recovery Planning	Continue to respond to developments in COVID-19 and recovery in a collaborative manner.	The regional COVID-19 Operational Group will continue to identify common multi-agency themes in relation to pandemic, support a collaborative response to key safeguarding issues, and promote and share good practice.
		The regional Operational Group continues to consider and implement policies and practice in a timely and effective manner.
5.2 Changes in demand and impact on services	Plan and prepare for a potential peak in referrals following the pandemic.	Increased demand for safeguarding services will be anticipated, understood and met across all agencies. Strategic Plans at a local level will consider need and resource implications for safeguarding services due to likely increased demand.
5.3 Changes to remote working practices	Develop a best practice model for utilising both physical and virtual working practices.	Agencies follow clear regional practice for meetings, events and communication with service users, using a hybrid model drawing the benefits of both physical and virtual methods as appropriate.
5.4 Review of COVID-19 Response	Review the regional response to COVID-19 in conjunction with the Regional Partnership Board.	Best practice and lessons learned will be drawn from the findings of the review.
	Review and consider what positive lessons can be learned and implemented from lockdown working practices to support future more efficient workplace models.	Staff output and performance will improve via effective use of available technology and improved time management.

PROPOSED BOARD EXPENDITURE TO ACHIEVE OUR OBJECTIVES

Local Authorities: <ul style="list-style-type: none"> Ceredigion 15% Powys 25% Carmarthenshire 35% Pembrokeshire 25% 	60%	Health: <ul style="list-style-type: none"> Hywel Dda UHB 75% Powys Teaching HB 25% 	25%	Total: 100%
Police <ul style="list-style-type: none"> Dyfed Powys Police 	10%	Probation: <ul style="list-style-type: none"> National Probation Service 	5%	

Proposed Budget 2021-22		Proposed Agency Contributions 2021-22	
Staff Costs and Salaries	133,710	Ceredigion County Council	15,115
		Powys County Council	25,190
IT equipment & software	1,000	Carmarthenshire County Council	35,265
Office, admin & recruitment costs	10,400	Pembrokeshire County Council	25,190
Travel, venues & communication	5,720	Dyfed Powys Police	16,790
Publicity, promotion & translations	7,000	National Probation Service	8,400
Commissioning of research, independently commissioned projects and external delivery of bespoke regional training	10,100	Hywel Dda Health Board	31,485
		Powys Teaching Health Board	10,495
TOTAL	167,930	TOTAL	167,930

HOW WE PROPOSE TO COLLABORATE WITH OTHER PERSONS OR BODIES

The Mid & West Wales Safeguarding Board will continue to work collaboratively and in partnership with all other Safeguarding Boards in Wales via attendance at regular Business Manager and Business Coordinator meetings facilitated by Welsh Government. This includes regular sharing of information and good practice regarding practice reviews, coordination of National Safeguarding Week themes and communication, and other ad-hoc/bespoke events that are arranged externally. We will continue to influence support and engage in the numerous national workstreams underway to support safe and effective safeguarding practice. This includes the ongoing Single Unified Safeguarding Review work, Children in Wales Bill, Wales Safeguarding Procedures Project Board and Safeguarding Training Standards Work being facilitated by Social Care Wales.

Specific focus this coming year will be on continuing to strengthen relationships with existing regional forums, including Regional Partnership Boards in the continuing collaborative response to the COVID-19 pandemic.

The Board looks forward to continue to work with the National Independent Safeguarding Board (NISB) and is committed to continuing to work collaboratively with them on issues of mutual importance.

We will continue to liaise and work with the Welsh Government on any issues of national importance. Last year issues associated with the response to the COVID-19 pandemic took precedence in the preceding year and is likely to do so in 2021-22.

HOW WE GIVE PEOPLE WHO ARE AFFECTED BY THE BOARD'S WORK THE OPPORTUNITY TO PARTICIPATE

Meaningful engagement with adults at risk remains a top priority in the coming year. Progress continues to be made in this area, with good practice models implemented in parts of the region this year. This will be developed further in the coming year.

The CYSUR Board continues to commission TGP Independent Advocacy Service to facilitate its CADW Regional Junior Safeguarding Board (RJSB). Members of the group regularly attend the Executive Board to discuss their work with members. The group meets four times a year, which includes an annual residential event. The group will continue to provide advice and information to the Executive Board in the coming year on a variety of safeguarding issues that are important and relevant to young people. Creative use of technology and digital platforms have enabled the Junior Board to continue to function, work together and attend the Regional Executive Boards this year and this method of working will continue in the coming year for as long as social distancing restrictions remain in place.

As well as the regional CADW Board, each of the four local counties, Pembrokeshire, Carmarthenshire, Ceredigion and Powys, has their own Local Junior Safeguarding Groups and partnerships. These are closely aligned to three out of four of the Local Operational Groups (LOGs) where junior members attend and provide information to LOG meetings on local safeguarding issues for young people. This will continue in the coming year.

For more information on the Mid & West Wales Safeguarding Board, please go to our website: www.cysur.wales

HOW TO REPORT A CONCERN

If you suspect a child, young person or adult is at **immediate risk of harm call 999** and speak with the **Police**.

If you would like to report a **non-urgent** incident or have a problem or general query, you can call the Police 24hr non-emergency number on **101**.

If you are concerned about the safety or wellbeing of a child, you have a duty to report it immediately – contact:

CARMARTHENSHIRE:

During Office Hours:

Central Referral Team – Tel: 01554 742322

Email: CRTChildren@carmarthenshire.gov.uk

Outside of Office Hours: Tel: 0300 333 2222

CEREDIGION:

During Office Hours: Contact Centre – Tel: 01545 574000, Fax: 01545 574002

E mail: contact-socservs@ceredigion.gov.uk

Outside of Office Hours: Emergency Duty Team – Tel: 0300 456 3554

PEMBROKESHIRE:

During Office Hours: Assessment Team – Tel: 01437 776444

Email: ccat@pembrokeshire.gov.uk

Outside of Office Hours: Emergency Duty Team – Tel: 0300 333 2222

POWYS:

Powys People Direct:

Tel: 01597 827666

E mail: people.direct.children@powys.gov.uk

If you are concerned about the safety or wellbeing of an adult, you have a duty to report it immediately – contact:

CARMARTHENSHIRE:

IAA service on 0300 333 2222 or make a referral through our website

www.carmarthenshire.gov.uk

Email: iaa@deltawellbeing.org.uk

CEREDIGION:

During Office Hours: Contact Centre – Tel: 01545 574000, Fax: 01545 574002

E mail: contact-socservs@ceredigion.gov.uk

Outside of Office Hours: Emergency Duty Team – Tel: 0300 456 3554

PEMBROKESHIRE:

During Office Hours: Duty Team – Tel: 01437 776056

Email: adult.protection.team@pembrokeshire.gov.uk

Outside of Office Hours: Emergency Duty Team – Tel: 0300 333 2222

POWYS:

Powys People Direct:

Tel: 01597 827666

Email: people.direct.adult@powys.gov.uk